

Customer Education Links

Consumer Affairs Links:

Department of Professional and Occupational Regulation. www.dpor.virginia.gov

Use this web site to check if your contractor has the proper licensing or if there are any complaints filed against him. Also you can see a list of contractors that have had their license revoked.

Better Business Bureau. www.dc-easternpa.bbb.org

Use this web site to find out if a business is BBB accredited or if there are any consumer complaints filed against a company.

Resource Links:

EarthCraft House of Virginia. www.ecvirginia.org

Use this site to learn about Energy Efficient Homes. This is an accredited builder program with 3rd party oversight. A qualified builder will submit your plans to EarthCraft and have them analyzed for energy performance as well as building green. As your home is being constructed a 3rd party inspector will certify each phase of construction, making sure it conforms to the specifications set forth. Upon completion the house will get a final certification to whatever level of green building you where looking to achieve.

NAHB, Certified Green Building Program. www.nahbgreen.org

Use this web site to learn how to have your house certified as a green home. There are multiple levels of certification. A certified green professional that has past a three day training course will guide you thru your project. As in the above program a third party inspector will verify all compliance.

National Kitchen and Bath Association. www.nkba.org

There are several recourses on this web site. The first is a **kitchen and bath consumer workbook**, second is a **tips and how to article section**, and finally the **inspiration gallery** has some great photos of different kitchen and baths done all over the country.

Building Green. Com. www.buildinggreen.com

There are several recourses on this web site. **Go to Back Page Primers** for articles on multiple green issues. Articles on windows, insulation, and fuel cost are just a few examples. **Product news & reviews** has a list of green products and articles about green products. And finally there is a **fuel cost interactive calculator** at www.buildinggreen.com/calc/fuel_cost.cfm , this calculator lets you compare different fuels as well as different furnaces to determine what the most economical heating system would be in your area.

Advanced Energy Knowledge Library. www.advancedenergy.org/buildings/knowledge_library/

This web site has over 90 articles on such subjects as indoor air quality, insulation, framing, crawl spaces, heating and cooling, ventilation, windows, mold & moisture and more. Very informative for the homeowners seeking answers to a lot of different questions.